HEALTH AFFAIRS

TRICARE Management Activity

TRICARE Management Activity

WELCOME

IM/IT SPEAKER TRACK

Moderator: Colonel Garry Stanberry

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TRICARE Management Activity

Quality Healthcare for Beneficiaries with Disabilities

Dinah E. Bonett, Director
Computer/Electronic Accommodations Program

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CAP Mission

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To provide assistive technology and accommodations to ensure people with disabilities have equal access to the information environment and opportunities
in the Department of Defense

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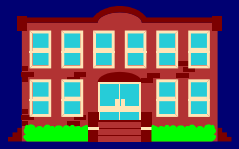
CAP Objectives

Employees with Disabilities

Programs and Activities



Accessible Information Environment

Employment and Retention of People with

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Patients' Bill of Rights

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- Patient Bill of Rights and Responsibilities in the Military Health System
  - DoD Directive 6000.14
- Participation in Treatment Decisions (4.4.1.2)

"Ensure that persons with disabilities have effective communications with members of the health system in making such decisions."

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MHS Responsibilities

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Ensure patient/provider visits are accessible for people with disabilities:

- Provide improved telephone access via teletypewriters (TTYs) for patients that are deaf and hard of hearing
- Inform the community of accessible services
- Provide qualified sign language interpreters
- Provide MHS information in alternative format for patients with visual impairments

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CAP's Role to Improve MHS Accessibility

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- Providing Accommodation and Training Services
  - Provide regional training services and assistive technology to ensure appropriate computer and telecommunication access for:
    - MTF's
    - TRICARE Service Centers
    - Lead Agents
    - Health Benefits Advisors

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CAP WWW Site

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- Interpreter services database
- Disability resources
- Needs assessments
- MHS requirements

www.tricare.osd.mil

Welcome to CAP

The CAP Presentation is now online! Be sure to visit this link to gain an important overview of CAP. (Note: To enable ease of viewing, a new browser window will open when the link is selected. Simply close this window to return to the main CAP site.)

The Computer/Electronic Accommodations Program (CAP) provides assistive technology accommodations and services to persons with disabilities at the Department of Defense (DoD), at no cost to individual activities. CAP's mission is to ensure people with disabilities have equal access to the information environment and opportunities in

CAP Initiatives - Netscape
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CAP : Initiatives

Workforce Recruitment Program | Telecommuting/Flexiplace | Healthy Work Practices Program
Military Health System | DoD Education Activity | Exceptional Family Member Program
Technology Transfer | Training Center Accessibility

In addition to providing assistive accommodations and services to DoD employees with disabilities, CAP participates in several Initiatives, including the the Workforce Recruitment Program for College Students with Disabilities (WRP), Flexiplace Demonstration Project, Workers' Compensation, the Healthy Work Practices

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Bookmarks Location: http://www.tricare.osd.mil/cap/initiatives/initiatives.htm#mhs What's Related

Military Health System
Accessibility Requirements for Public Areas and Health Care Providers

Back to Top

The Department of Defense (DoD) has a long-standing commitment to providing equal access and services for people with disabilities. To support this goal, DoD established the Computer/Electronic Accommodations Program (CAP). CAP is a recent recipient of Vice President Gore's Hammer Award. CAP assists Military Treatment Facilities (MTFs) in meeting communication accessibility requirements, as well as individual requirements of MTF employees with disabilities. With Secretary Cohen's recent signing of the DoD Directive for Patients' Rights, DoD has a new commitment to increasing communication and access for all patients. CAP has expert staff to assist in identifying and purchasing appropriate technical enhancements to ensure that DoD employees, programs, and facilities are accessible to individuals with disabilities, as required by DoD Directive 6000.14 and Federal Public Laws.

CAP provides the necessary electronic and communication equipment to make your facility accessible as required by Federal standards and requirements. CAP provides equipment to increase accessibility for all types of disabilities including those with hearing, vision, and communication impairments.

To make your MTF accessible to persons who are deaf and hearing impaired, CAP purchases:

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CAP Accommodations Profile by Disability (FY91-FY99)

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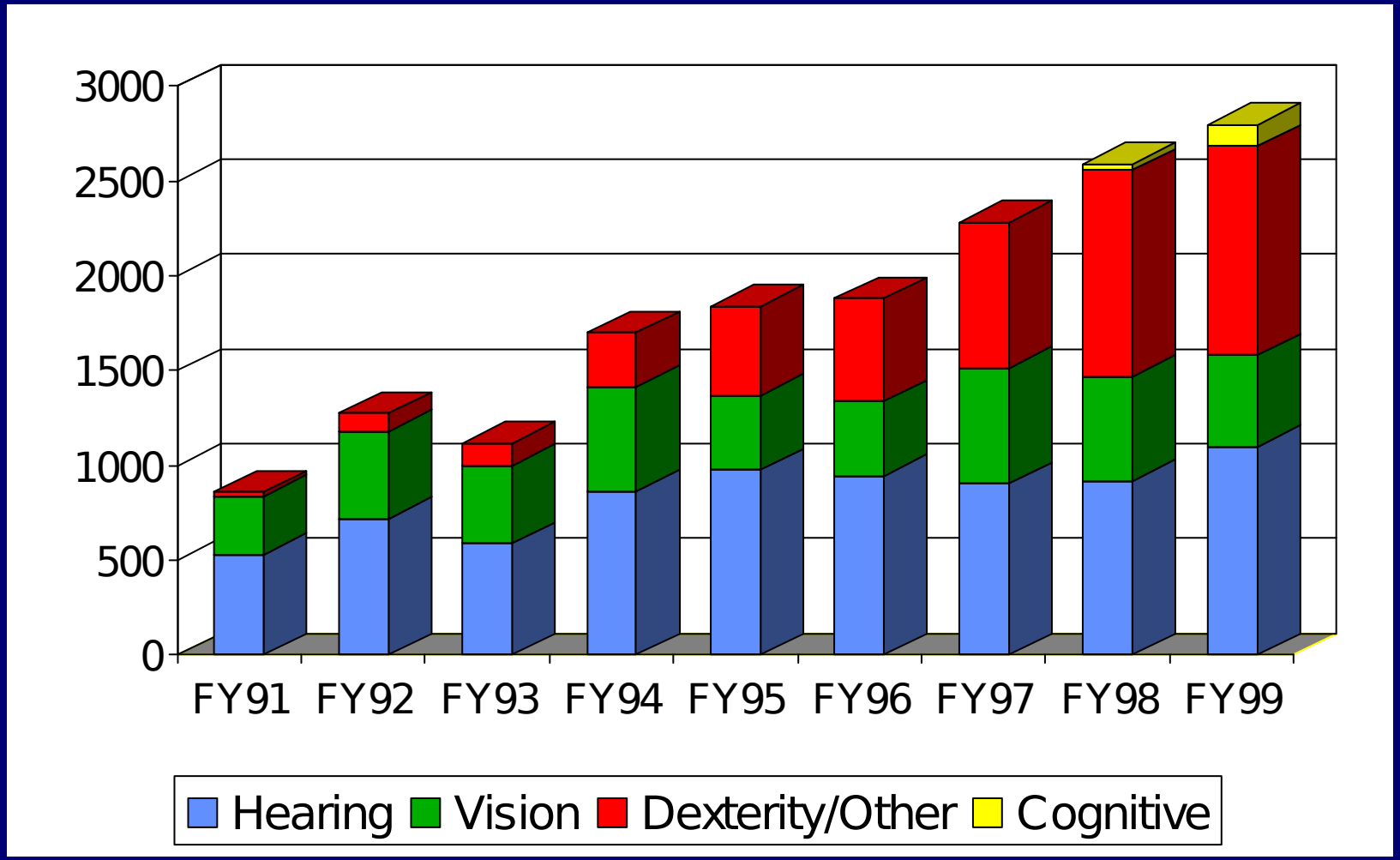

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CAPTEC

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- CAP Technology Evaluation Center (CAPTEC)
- Assist DoD supervisors and individuals in choosing appropriate computer and electronic accommodations
- Wide variety of assistive technology
- Located in the Pentag...

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CAP is Accessible

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- CAP Office 703-681-8813 (Voice/TTY)
- Fax 703-681-9075
- CAPTEC 703-693-5160 (Voice)
  703-693-6189 (TTY)
- E-mail cap@tma.osd.mil
- World Wide Web
  www.tricare.osd.mil/cap

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